



## May 2017 - Questionnaire Feedback

A huge thank you for returning completed questionnaires; your responses and feedback are invaluable to us.

Overwhelmingly your feedback is positive, it's good to know that your children are happy at Monkwood, that we are meeting their needs and that you think your children are taught well.

A common thread of the few concerns were around how our school deals with unacceptable behaviour, how the school deals with bullying and communication. We are rightly proud of your children; they show respect for their peers and adults and in classrooms and around school their behaviour is excellent. By the very nature of children being children, there are times when children are unkind to each other, they fall out and their behaviour is inappropriate. What we know is that anything that affects relationships such as inappropriate behaviour, impacts upon learning so as well as reading, writing and arithmetic, there are another 3 Rs which we teach and promote, and these form the basis of our behaviour policy;

- **Respect:** for everyone by listening to other opinions and learning to value them
- **Responsibility:** taking responsibility for your own actions
- **Repair:** developing the skills to identify solutions that repair harm and ensure behaviours are not repeated

This approach is hugely successful in the majority of cases and as a result our school is a happy place to be. There are times when we contact parents directly to discuss the impact of their child's behaviour upon others and to agree how we can bring about change, we appreciate this support tremendously.

We will never underestimate the devastating impact that bullying or social isolation has upon children. If you feel your child is suffering from bullying please speak up and bring it their class teacher's attention. If not resolved at this stage, please bring it to the attention of myself or our deputy head teacher, Mrs Brier; we have a clear anti bullying policy and our promise is to deal with any issues rapidly and effectively.

Over this final term we are holding elections for school council and playground leaders, which will give our pupils greater voice and power to have a positive impact upon relationships throughout school.

We will try, try and try again to improve communication, and whilst we look again about how we can improve could I request that you let us know if and when you change your mobile number. Miss Machon regularly updates our current school website (whilst our new website is being built) and Facebook page, to not only inform you of general housekeeping within school but to share your child's learning and the life of the school. Understandably because we do not have permission from all parents we are restricted as to which photos we can publish.

Above are examples of what we do already, but we shall also get our thinking caps on about how we get better in order to eliminate your concerns.

